

Latest from WDACS on Novel Coronavirus - April 4, 2020

WDACS is mobilizing to respond to the COVID-19 outbreak. We are committed to the health and safety of all LA County residents and will continue to work with our local, state and federal partners to provide resources and services for those impacted by this global pandemic. Be sure to visit **covid19.lacounty.gov** to learn more.

Stopping Senior Scams

Los Angeles County residents, especially older adults, may be targeted for scams and financial abuse during the COVID-19 crisis. We are reminding residents to be vigilant in avoiding frauds and schemes that include coronavirus treatments, work-at-home schemes, offers for vaccinations, and home test kits. A few immediate tips:

Never give your Medicare number to anyone over the phone or to door-to-door solicitors offering to test for COVID-19. For additional information on healthcare fraud, please visit <u>cahealthadvocates.org</u> or call **855-613-7080**.

Watch out for suspicious texts or emails about stimulus checks. You can find official IRS information on the Economic Impact Payments here.

Know Abuse? Report Abuse!

Older adults may be isolated or victims of neglect during the COVID-19 crisis. If you are concerned that someone you care about may be the victim of <u>elder or dependent adult abuse</u>, don't be silent.

- Our Adult Protective Services team is available 24 hours a day, 7 days a week throughout this outbreak.
- Call 1-877-477-3646 to report abuse.

Free Meals for Older Adults

The County and City of Los Angeles are providing free meals to older adults age 60 and older who are impacted by the COVID-19 Crisis.

Call **1-800-510-2020** to request services.

Our Community and Senior Centers are also providing pantry services at 8 locations to distribute food to seniors and low-income families. We recently received a shipment of 28,000 pounds of food. Be sure to call each center to sign up. See below for a list of participating centers:

- East Los Angeles Service Center
- Centro Maravilla Service Center
- San Gabriel Valley Service Center
- Asian Community Service Center
- Florence Firestone Service Center



- Willowbrook Service Center
- San Pedro Service Center
- Santa Clarita Valley Community Center

Watch <u>video</u> to learn more about our pantry program.

Virtual America's Job Centers of California

In alignment with the <u>County's "Safer at Home"</u> order in response to the COVID-19 outbreak, LA County America's Job Centers of California (AJCCs) have launched expanded virtual services via workforce.lacounty.gov.

To ensure the public's safety, the County AJCCs can no longer accommodate walk-in services to the public but all critical AJCC services will be available online.

You'll be able to access job search assistance, business development tools, online education, community resources and more. Book an appointment with one of our AJCCs directly. See map for details on each site.

Individualized Support for Businesses and Workers

WDACS, DCBA, and other partners have launched a free, multi-lingual one stop virtual service for all COVID -19 relief for businesses and workers. The Help Center can assist with filing Small Business Administration loan applications, provides information on what constitutes an "essential business," and provides other resources to local businesses to keep doors open and offers comprehensive support for workers.

These resources may be accessed online at <u>LACountyHelpCenter.org</u>, by email at <u>disasterhelpcenter@lacounty.gov</u>, or call Monday through Friday from 8am to 4:30pm at **1-833-238-4450**.

Supporting Workers When Layoffs Occur

Our local America's Jobs Centers of California (AJCCs) offer Rapid Response, a program to assist businesses when closure or layoffs are inevitable. Rapid Response services include providing affected workers with financial benefits to assist with the transition, as well as re-employment and training services via our AJCCs. Our team will also work with your company to avoid future layoffs.

For more information, email BizDev@wdacs.lacounty.gov or call 213-810-1641.

Unemployment Insurance

If you recently lost your job, you may file for unemployment with the California Employment Development Department (EDD) <u>here</u>. You may also call **1-800-300-5616**, but please be aware that there will be higher call volume than usual.



Employee Rights

With the passage of the federal Families First Coronavirus Response Act, certain employers are required to provide their employees with paid sick leave and expanded family and medical leave for specified reasons related to COVID-19. Read more in **English** and/or **Spanish**.

Click here for more details from the Department of Labor.

Eviction Moratorium

LA County enacted a temporary moratorium, retroactively beginning on March 4, 2020 and lasting until May 31, 2020, on all residential and commercial evictions in all unincorporated areas of the County due to non-payment of rent, late fees, and related costs from the COVID-19 crisis.

In order to qualify, tenants must notify their landlord within seven days after the due date for rent, with limited exceptions. For tenants living in unincorporated LA County whose April rent came due on April 1, that means you must notify your landlord by April 7.

Many cities throughout the County, including Los Angeles, have enacted their own eviction moratoriums and on March 27th, the Governor issued a 60-day statewide moratorium.

Click <u>here</u> for more information on the County's moratorium and click <u>here</u> to generate a notice to your land-lord.



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